



Individual / family experiencing a housing crisis contacts HAWC to complete an intake

HAWC determines housing status & nature of assistance needed

Housed, but seeking additional housing and general resources

At Imminent Risk of Homelessness
(i.e. will lose primary night-time residence within 14 days)

Literally Homeless
(currently living in a shelter, transitional housing, or a place not meant for human habitation)

No

Are prevention/move-in funds available?

No

Is household in Washtenaw County?

Information for other counties provided

No

Does client have court summons/ approval for alternative housing & meets criteria of income at 30% of AMI?

Yes

Is caller a veteran, youth, or survivor of domestic violence (DV)?

- Veterans are referred to the **VA**
- Youth are referred to **Ozone House**
- Survivors of DV are referred to **SafeHouse**

Yes

Appointment is scheduled to complete assessment for eviction prevention/ move-in assistance

No

Does the household include children?

Appointment scheduled with Delonis to complete an assessment & HCV paperwork (depending on availability)

Yes

Does client meet all eligibility requirements for prevention/ move-in funds?

Yes

Appointment scheduled with HAWC to complete a FSA & HCV paperwork (depending on availability)

No

No

Client receives funding to obtain/ maintain housing (actual amount is dependent on funding availability)

Yes

6-month follow-up is conducted to ensure client maintained housing

Household referred to shelter (if applicable & depending on availability) & placed on CHP list for Permanent Housing (RRH or PSH) placement

Diversion is provided. Household given affordable housing resources (e.g. Michigan Housing Locator); self-sufficiency resources (e.g. DHHS/ Salvation Army for Utility Assistance); other relevant information as applicable

